

## Mobile Bill Pay Now Available!

Pay your MTC bill from your computer or mobile device at: [www.mtc4me.com/billpay](http://www.mtc4me.com/billpay)  
If you are a first time user make sure to call into MTC for your username & password!

### Contact Us:

Little River MTC Store  
620-897-6200  
365 Main Street/PO Box 338  
Little River, KS 67457

▶ Customer Service:  
877-216-9951

▶ Repair Service Email:  
[service@mtc4me.com](mailto:service@mtc4me.com)

▶ MTC Tech Support:  
866-253-4772

Lyons MTC Store  
620-509-2081  
125 W. Main Street, Lyons, KS 67554

Marquette MTC Store  
785-546-7100  
111 N. Washington, Marquette, KS 67464

McPherson Store  
620-798-7000  
209 N. Main Street, McPherson, KS 67460

Sterling MTC Store  
620-904-0191  
107 S. Broadway, Sterling, KS 67579

▶ Email Us:  
[marketing@mtc4me.com](mailto:marketing@mtc4me.com)

▶ Visit Us Online:  
[www.MTC4Me.com](http://www.MTC4Me.com)

## What is OTT?

You might be hearing the term OTT or “Over-The-Top” more frequently these days, but what exactly is it? The term “Over-The-Top” is used to describe film and television that is delivered over the Internet. As more things go Internet based, video is transitioning as well. There are several different types of streaming services, and more are coming out every day.

Some of the most popular streaming services simply offer a library of TV shows, movies and original films. For a monthly fee you can watch as many of these shows as many times as you want! Others are strictly a pay per view where there is no monthly cost, but rather you only pay for each movie that you rent or buy.

While both of the above types of streaming services are great, there was still one main area that really kept OTT from taking over, live TV. Some streaming services do allow you to watch current TV shows as early as the day after they’ve aired, but that still didn’t solve the sports dilemma. After all, who really wants to watch the big game after it’s already over? That however, is no longer an issue! Recently, some traditional TV providers have started offering “skinny” OTT packages, and traditional OTT streaming services have added Live TV to their lineups. Standard plans have been starting around \$40/month and include 50+ channels, including your more popular TV channels, sports, and local channels, all LIVE! They also have features such as DVR, Premium Channels and multiple streams as well!



That brings up another question frequently asked, what does “multiple streams” actually mean? To stream video means to watch video over the Internet. A single stream would be one video playing on a device while multiple streams means you (or your family) are watching different videos on more than one device at the same time. OTT is Internet based versus traditional cable, so you have the ability to watch your shows on any device capable of connecting to the Internet. A smart TV, phone, tablet, and even your laptop all allow you to watch your programs. If you want a TV in every room, no paying fees per box, simply download the app on the TV and watch away. Also

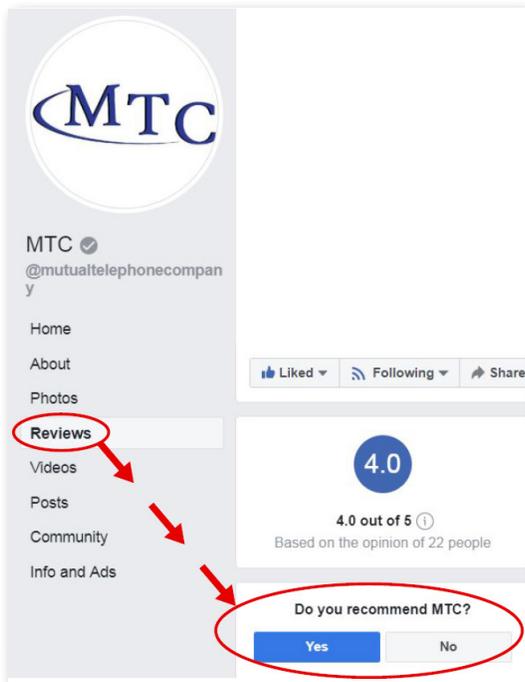
no wires, so if you want to move your TV outside for movie night or set up a projector for the big game, no problem. Wherever your device is, that’s where your show can be. Even if your TV isn’t a smart TV, thanks to devices such as Roku sticks, you simply plug into your TV and it instantly becomes a smart TV allowing you to watch your shows.

It’s not hard to see why more and more people are moving away from traditional TV service and towards OTT streaming services. If you take into consideration the above benefits and add in the fact that these services are usually half the price, don’t have installation fees, or require contracts, you may wonder why everyone hasn’t made the switch. There is still one hurdle for many customers when it comes to streaming, and that’s their Internet connection. Since OTT is running 100% over your Internet, you will need fast, consistent speeds, and no data limits for the best streaming experience! For many people, they may not have access to high Internet speeds or they get bogged down with data overages once they do switch to an OTT service. Lucky for you, if you live in an area where MTC offers Fiber optics, you don’t need to worry about either of these. Not only do we offer speeds up to 1 Gig, but we offer truly unlimited usage with our Internet packages with no overages or speed throttling! MTC always promotes that the benefit of Fiber is that it is future-proof and has the ability to adapt to future needs. Having a network able to sustain the growing popularity of OTT streaming is just another example of what MTC Fiber can do!

**Contact MTC for information on OTT forums & trainings.**

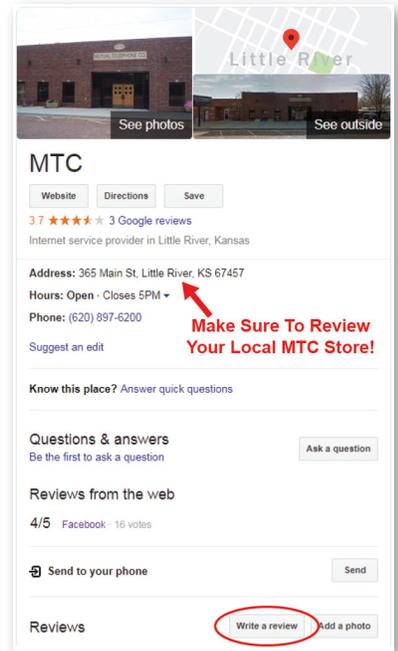
# How was your MTC experience?

MTC takes pride in offering great service and customer service to our customers. What really matters is what you think! Have you been happy with your MTC services, customer service or technical support? Was there a specific experience that really set MTC apart from our competitors? Not only would we love to know this, but we'd love others to know as well! That's why if you leave MTC a review on Facebook or on your local MTC store's Google Listing; we will give you a \$5 MTC Bill Credit. Make sure you put it in the actual review section with the appropriate number of stars, comments and even pictures if you'd like!



**Facebook:** Go to <https://www.facebook.com/mutualtelephonecompany/> > Click on Reviews on the left side of the Page > Click "Yes" or "No" where it asks "Do you recommend MTC". Leave feedback > Make sure audience is "Public" > Click post.

**Google:** Go to [www.google.com](http://www.google.com) > search MTC (then the town of your local store) > On the right hand side you should see your local MTC store, scroll down and click on "write a review" > Fill it out and click post!



**Make sure it shows your local store,** It will default to the Little River location, so make sure before you make your review that it shows your local store. If it doesn't, try searching MTC, the town the store is located in, and the appropriate address until your local MTC store is shown.

## Eberle reaches 20 year milestone!



We'd like to congratulate Heath Eberle, MTC Construction Manager on his 20-year service anniversary!

Heath is the longest standing MTC employee and has seen first-hand many of the changes MTC and the Telecommunications industry have entailed. He is an invaluable member of MTC's team and we want to thank him for all he continues to do for the company!

## MTC Holiday Office Closings

**Memorial Day** - May 27 | **Independence Day** - July 4 | **Labor Day** - September 2

**Please remember** that even during office closings, MTC still offers 24/7 Technical Support by calling 1-866-253-4772.

Stay up to date on MTC news & events!

Like MTC on Facebook at:

[www.facebook.com/mutualtelephonecompany/](http://www.facebook.com/mutualtelephonecompany/)

